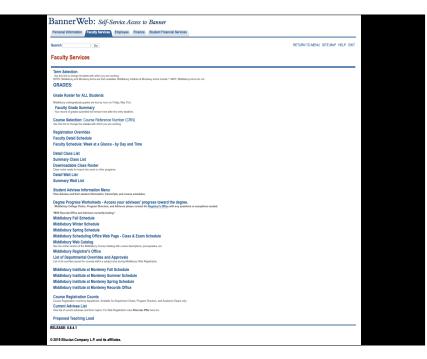
What is "Human-Computer Interaction"

HCI is "concerned with the design, evaluation, and implementation of interactive computing systems for human use and with the study of the major phenomena surrounding them" — ACM SIGCHI '92

Why care?

- Computing technology is not just for the "tech elite"
- There are real human consequences to technological decisions made by designers
- Better designed products frequently sell better
- In some cases, it's the law!









Clocking gauges







Dashboard of the future?



Historical context

Big idea: Tasks and work can be broken down, analyzed and designed

Basic Task Analysis

1900

Historical context



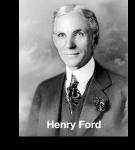
Frank Gilbreth 1868-1924





Basic Task Analysis

Historical context



Basic Task Analysis

1900



1900

